



Frequently asked questions

How long is the lease?

Our lease runs month to month. Your due date will be the anniversary date of the day you rent.

What documents do I need to rent?

Valid drivers license

\$20 non refundable administration fee

When is my storage rent due?

It is due one month from the date you rented. So if you rented on the 5th of the month it would be due on the 5th of the next month.

Do you prorate?

We do not prorate but we offer a 5 day grace period that you will not be charged for an additional month if you move out within that time period.

Will I receive a monthly statement?

We do not send monthly reminders. You can check your balance online or at our 24 hour kiosk.

What if my payment is late?

You will be assessed a \$10 dollar late fee after your account becomes delinquent.

What if my check is returned from the bank?

If a check is returned from the bank we charge a \$30 NSF Fee.

How do I let you know that I don't need the space anymore?

Call or text 717-392-1545 and leave a message telling us the unit # and that you have moved out.

What form of payment do you accept?

We accept personal/business checks, Master Card, Visa, Discover, American Express, money orders, and cash by appointment. You can set up automatic credit card payments or pay online.

Do I supply a lock?

You can purchase your own lock or purchase one from our self serve kiosk.

Is there a discount/special?

Buy 12 months get the 13th month free.

Temperature in the climate control building?

Our climate controlled units are cooled to 75 in the summer and cooled to 72 in the winter.

Do I need insurance?

Insuring the contents of the unit is the customer's responsibility. Please check with your homeowners or renters insurance to see if they provide coverage. We offer renters insurance through Safestor for an additional monthly fee.

Is the facility secure?

Our facility is well lit, gated, and fenced. Sunset to sunrise outside lighting. 24/7 Electronic keypad access with your personal pin number.

Pest Control?

Yes we schedule regular pest prevention services.

Do you have freight elevators for second floor units?

We offer freight elevators to make it easy for you to store on the 2nd floor.

Do you have drive up units?

We have multiple sizes in drive up units to suit your needs.